



United States International Boundary and Water Commission

**Protection of Sensitive Information Acknowledgement**

A Privacy Impact Assessment (PIA) has been performed for the Office of Realty.

The Office of Realty has been given instruction and/or guidance from:

USIBWC Directives – Information Technology Policy and Procedures  
(Located at: <http://www.ibwc.state.gov/Directives/IndexPage3.html> )

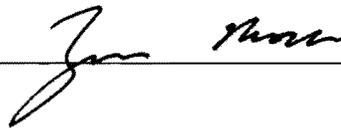
-or-

Annual Information Security Awareness Training (given verbally or taken electronically from the Information Security Cabinet located in shared GroupWise Cabinets)

on how to store and protect all Personally Identifiable Information (PII) and For Official Use Only (FOUO) information in any transferable media format by the Information Management Division (IMD) or Information System Security Officer (ISSO).

The office of Realty now accepts and acknowledges all responsibility for maintaining and protecting PII and FOUO information in any transferable media format.

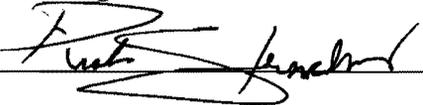
IMD Supervisor Signature

  
\_\_\_\_\_

Date

9/27/07

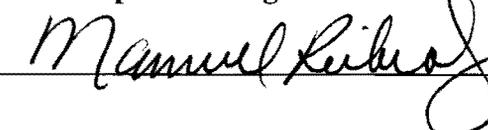
ISSO Signature

  
\_\_\_\_\_

Date

9/27/07

Office Supervisor Signature

  
\_\_\_\_\_

Date

9/27/07

**United States International Boundary and Water Commission**  
**Privacy Impact Assessment (PIA)**

**Name of Project: Realty Office PIA**  
**Bureau: USIBWC**

Once the PIA is completed and the signature approval page is signed, please provide copies of the PIA to the following:

- USIBWC IT Security Manager
- USIBWC Privacy Act Officer

**Do not email the approved PIA directly to the Office of Management and Budget email address identified on the Exhibit 300 form. One transmission will be sent by the OCIO Portfolio Management Division.**

**This PIA was performed on: April 17 2007**

**Also refer to the signature approval page at the end of this document.**

**A. CONTACT INFORMATION:**

- 1) **Who is the person completing this document?** (Name, title, organization and contact information).  
**Rick Strackbein, ISSO, USIBWC, (915) 832-4708**
- 2) **Who is the system owner?** (Name, organization and contact information).  
**Matt Medor, USIBWC, (915) 832-4130**
- 3) **Who is the system manager for this system or application?** (Name, organization, and contact information).  
**Zenon Mora, USIBWC, (915) 832-4755**
- 4) **Who is the IT Security Manager who reviewed this document?** (Name, organization, and contact information).  
**Zenon Mora, USIBWC, (915) 832-4755**
- 5) **Who is the Bureau/Office Privacy Act Officer who reviewed this document?** (Name, organization, and contact information).  
**Tony Chavez, USIBWC, (915) 832-4111**
- 6) **Who is the Reviewing Official?** (According to OMB, this is the agency CIO or other agency head designee, who is other than the official procuring the system or the official who conducts the PIA).  
**Diana Forti, USIBWC, (915) 832-4123**

**B. SYSTEM APPLICATION/GENERAL INFORMATION:**

**Does this system contain any information about individuals?**

**a. Is this information identifiable to the individual?**

(If there is **NO** information collected, maintained, or used that is identifiable to the individual in the system, the remainder of the Privacy Impact Assessment does not have to be completed).

**Yes**

**b. Is the information about individual members of the public?**

(If **YES**, a PIA must be submitted with the OMB Exhibit 300, and with the IT Security C&A documentation).

**No, only USIBWC employees.**

**c. Is the information about employees?** (If yes and there is no information about members of the public, the PIA is required for the USIBWC IT Security C&A process, but is not required to be submitted with the OMB Exhibit 300 documentation).

**Yes**

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<sup>1</sup> "Identifiable Form" - According to the OMB Memo M-03-22, this means information in an IT system or online collection: (i) that directly identifies an individual (e.g., name, address, social security number or other identifying number or code, telephone number, email address, etc.) or (ii) by which an agency intends to identify specific individuals in conjunction with other data elements, i.e., indirect identification. (These data elements may include a combination of gender, race, birth date, geographic indicator, and other descriptors).

1) What is the purpose of the system/application?

**QMIS is a real property inventory management system used by USIBWC Realty office to manage the more than 300 million square feet of government owned and leased space. STAR contains data relevant to its inventory management function which are described in the QMIS Data Dictionary. This system maintains information for licenses, permits, names, addresses and SSN's for individuals requesting the above mentioned.**

2) What legal authority authorizes the purchase or development of this system/application?

**USIBWC**

**C. DATA in the SYSTEM:**

1) What categories of individuals are covered in the system?

**Employees that**

2) What are the sources of the information in the system?

a. Is the source of the information from the individual or is it taken from another source? If not directly from the individual, then what other source?

**The information is taken from the individual.**

b. What Federal agencies are providing data for use in the system?

**None**

c. What Tribal, State and local agencies are providing data for use in the system?

None

**d. From what other third party sources will data be collected?**

**Individuals and remote offices.**

**e. What information will be collected from the employee and the public?**

**Names, addresses, phone numbers, and SSN's.**

**3) Accuracy, Timeliness, and Reliability**

**a. How will data collected from sources other than USIBWC records be verified for accuracy?**

**Only by the individual submission and if necessary from HR records.**

**b. How will data be checked for completeness?**

**Upon submission of request.**

**c. Is the data current?** What steps or procedures are taken to ensure the data is current and not out-of-date? Name the document (e.g., data models).

**Verified by the individual requesting actions and re-verified annually by standard procedures of billing and correspondence.**

**d. Are the data elements described in detail and documented?** If yes, what is the name of the document?

**Yes, there is no name for the document just request forms for licenses, lease or permit.**

**D. ATTRIBUTES OF THE DATA:**

**1) Is the use of the data both relevant and necessary to the purpose for which the system is being designed?**

**Yes**

- 2) Will the system derive new data or create previously unavailable data about an individual through aggregation from the information collected, and how will this be maintained and filed?**

**No**

- 3) Will the new data be placed in the individual's record?**

**Yes**

- 4) Can the system make determinations about employees/public that would not be possible without the new data?**

**No**

- 5) How will the new data be verified for relevance and accuracy?**

**Verified by the individual requesting actions and re-verified annually by standard procedures of billing and correspondence.**

- 6) If the data is being consolidated, what controls are in place to protect the data from unauthorized access or use?**

**Information is never consolidated.**

- 7) If processes are being consolidated, are the proper controls remaining in place to protect the data and prevent unauthorized access? Explain.**

**Data is never consolidated.**

- 8) How will the data be retrieved? Does a personal identifier retrieve the data? If yes, explain and list the identifiers that will be used to retrieve information on the individual.**

**By index, yes by the database or by hardcopy file categorized by name.**

- 9) What kinds of reports can be produced on individuals? What will be the use of these reports? Who will have access to them?**

**List of individual requesting government drivers license. Used to obtain a government drivers license. Only realty personnel.**

- 10) What opportunities do individuals have to decline to provide information (i.e., where providing information is voluntary) or to consent to particular uses of the information (other than required or authorized uses), and how individuals can grant consent.)**

**Individuals can decline to submit information however they will not be able to obtain a government drivers license.**

**E. MAINTENANCE AND ADMINISTRATIVE CONTROLS:**

- 1) If the system is operated in more than one site, how will consistent use of the system and data be maintained in all sites?**

**The system only operated at one site.**

- 2) What are the retention periods of data in this system?**

**Indefinite**

- 3) What are the procedures for disposition of the data at the end of the retention period? How long will the reports produced be kept? Where are the procedures documented?**

**Records are kept indefinitely.**

- 4) Is the system using technologies in ways that the USIBWC has not previously employed (e.g., monitoring software, Smart Cards, Caller-ID)?**

**No**

**5) How does the use of this technology affect public/employee privacy?**

**N/A**

**6) Will this system provide the capability to identify, locate, and monitor individuals? If yes, explain.**

**Yes by information submitted such as address and phone number.**

**7) What kinds of information are collected as a function of the monitoring of individuals?**

**None**

**8) What controls will be used to prevent unauthorized monitoring?**

**None, other than access to the database which is restricted to Manny Rubio and Zenon Mora. The hardcopy files are stored and locked in a filing cabinet daily although some files remain in Manny Rubio's office while not being used and secured by front entrance to office door.**

**9) Under which Privacy Act systems of records notice does the system operate? Provide number and name.**

**Title 5**

**10) If the system is being modified, will the Privacy Act system of records notice require amendment or revision? Explain.**

**Unknown**

**F. ACCESS TO DATA:**

- 1) **Who will have access to the data in the system?** (E.g., contractors, users, managers, system administrators, developers, tribes, other)

**Only realty personnel.**

- 2) **How is access to the data by a user determined?** Are criteria, procedures, controls, and responsibilities regarding access documented?

**No one other than realty personnel use the system.**

- 3) **Will users have access to all data on the system or will the user's access be restricted? Explain.**

**Access is restricted to realty personnel.**

- 4) **What controls are in place to prevent the misuse (e.g., unauthorized browsing) of data by those having access?** (Please list processes and training materials)

**None, other than access to the database which is restricted to Manny Rubio and Zenon Mora. The hardcopy files are stored and locked in a filing cabinet daily although some files remain in Manny Rubio's office while not being used and secured by front entrance to office door.**

- 5) **Are contractors involved with the design and development of the system and will they be involved with the maintenance of the system?** If yes, were Privacy Act contract clauses inserted in their contracts and other regulatory measures addressed?

**No**

- 6) **Do other systems share data or have access to the data in the system? If yes, explain.**

**US Border Reclamation under the DOI this information is accessed by QMIS.**

**7) Who will be responsible for protecting the privacy rights of the public and employees affected by the interface?**

**Realty office personnel.**

**8) Will other agencies share data or have access to the data in this system (Federal, State, Local, Other (e.g., Tribal))?**

**US Border Reclamation under the DOI this information is accessed by QMIS.**

**9) How will the data be used by the other agency?**

**To obtain leases, permits, licenses.**

**10) Who is responsible for assuring proper use of the data?**

**Realty office personnel.**

**In Conclusion:**

**The Realty Department does encompass adequate controls that protect sensitive information while in storage, transit and additionally while being utilized. The employees in the Realty Department have been identified as having enhanced security training needs, and will attend tailored additional refresher security training.**

**See Attached Approval Page**

The Following Officials Have Approved this Document

1) Department Supervisor

Name: MANUEL RUBIO JR

Title: BOUNDARY & REALTY OFFICER

Signature: Manuel Rubio Date: 9/27/07

2) IT Security Manager

Name: ZENON MART

Title: Sr. IT SPECIALIST

Signature: Zenon Mart Date: 9/27/07

3) Privacy Act Officer

Name: ERIC MEZA

Title: PARALEGAL SPECIALIST/FOIA OFFICER

Signature: Eric Meza Date: 9/28/07

4) Reviewing Official

Name: DIANA FORTI

Title: CHIEF ADMINISTRATIVE OFFICER / CIO

Signature: Diana Forti Date: 10/1/07