

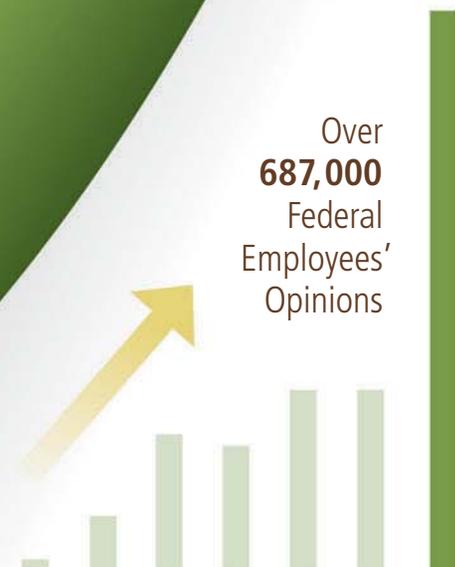
2012

Federal Employee Viewpoint Survey Results

EMPLOYEES INFLUENCING CHANGE

INTERNATIONAL BOUNDARY AND WATER COMMISSION:
U.S. AND MEXICO
AGENCY RESULTS

UNITED STATES
OFFICE OF PERSONNEL MANAGEMENT



Over
687,000
Federal
Employees'
Opinions

INTERNATIONAL BOUNDARY AND WATER COMMISSION: U.S. AND MEXICO 2012 FEDERAL EMPLOYEE VIEWPOINT SURVEY RESULTS

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*1. I am given a real opportunity to improve my skills in my organization.	N		25	65	29	21	13	153	NA
	%	58.8	16.2	42.6	20.0	12.9	8.3	100.0	
2. I have enough information to do my job well.	N		25	75	26	18	9	153	NA
	%	67.2	15.7	51.5	15.8	11.4	5.6	100.0	
3. I feel encouraged to come up with new and better ways of doing things.	N		33	48	32	22	17	152	NA
	%	53.9	21.3	32.6	21.7	13.1	11.3	100.0	
*4. My work gives me a feeling of personal accomplishment.	N		44	58	28	11	12	153	NA
	%	67.8	28.5	39.3	16.6	7.3	8.4	100.0	
*5. I like the kind of work I do.	N		72	52	17	4	6	151	NA
	%	82.3	50.5	31.9	11.3	2.3	4.0	100.0	
6. I know what is expected of me on the job.	N		52	74	11	8	6	151	NA
	%	85.1	36.7	48.4	6.7	4.5	3.7	100.0	
7. When needed I am willing to put in the extra effort to get a job done.	N		94	51	3	0	4	152	NA
	%	95.3	62.4	32.9	1.6	0.0	3.1	100.0	
8. I am constantly looking for ways to do my job better.	N		84	54	10	1	2	151	NA
	%	91.7	57.6	34.1	6.4	0.5	1.4	100.0	
9. I have sufficient resources (for example, people, materials, budget) to get my job done.	N		8	46	29	42	24	149	2
	%	36.4	4.7	31.6	20.2	27.8	15.7	100.0	
*10. My workload is reasonable.	N		12	70	15	28	23	148	1
	%	57.5	8.4	49.1	10.5	17.6	14.4	100.0	
*11. My talents are used well in the workplace.	N		34	55	23	22	12	146	1
	%	63.2	23.9	39.4	15.0	14.2	7.6	100.0	
*12. I know how my work relates to the agency's goals and priorities.	N		47	75	19	5	4	150	1
	%	81.4	32.1	49.3	12.7	3.4	2.5	100.0	
*13. The work I do is important.	N		72	58	14	1	2	147	2
	%	89.7	51.5	38.2	8.6	0.6	1.1	100.0	
*14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	N		34	69	24	14	8	149	2
	%	70.1	23.1	47.1	15.9	9.2	4.8	100.0	
*15. My performance appraisal is a fair reflection of my performance.	N		21	53	25	23	27	149	1
	%	49.8	13.7	36.0	16.4	15.6	18.2	100.0	
16. I am held accountable for achieving results.	N		44	83	13	6	3	149	1
	%	86.5	28.9	57.6	8.3	3.1	2.1	100.0	

Survey Administration Period: April 4, 2012 to May 16, 2012

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* AES prescribed items

** Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

Sample or Census: Census

Number of surveys completed: 153

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Response Rate: 70.8%

**INTERNATIONAL BOUNDARY AND WATER COMMISSION: U.S. AND MEXICO
2012 FEDERAL EMPLOYEE VIEWPOINT SURVEY RESULTS**

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	N		31	48	25	19	24	147	2
	%	53.9	21.4	32.4	17.9	12.0	16.3	100.0	
*18. My training needs are assessed.	N		15	48	35	27	21	146	1
	%	45.9	9.0	36.9	23.6	16.5	14.0	100.0	
*19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	N		21	58	27	26	20	152	1
	%	51.8	13.4	38.4	19.2	16.6	12.4	100.0	
*20. The people I work with cooperate to get the job done.	N		32	69	21	19	11	152	NA
	%	68.2	20.3	47.9	12.7	12.3	6.8	100.0	
*21. My work unit is able to recruit people with the right skills.	N		7	63	36	22	22	150	2
	%	46.2	4.1	42.1	25.2	13.8	14.8	100.0	
*22. Promotions in my work unit are based on merit.	N		13	37	43	24	29	146	6
	%	33.6	8.3	25.3	30.8	15.3	20.4	100.0	
*23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	N		11	44	41	20	28	144	9
	%	39.2	7.0	32.2	28.8	13.1	18.9	100.0	
*24. In my work unit, differences in performance are recognized in a meaningful way.	N		12	39	43	30	27	151	2
	%	34.9	7.1	27.8	28.2	18.2	18.8	100.0	
25. Awards in my work unit depend on how well employees perform their jobs.	N		16	41	36	24	29	146	4
	%	39.4	10.0	29.4	25.0	15.2	20.3	100.0	
26. Employees in my work unit share job knowledge with each other.	N		26	69	31	12	15	153	0
	%	64.0	17.3	46.8	18.9	7.3	9.8	100.0	
27. The skill level in my work unit has improved in the past year.	N		22	63	34	17	14	150	3
	%	57.7	14.4	43.3	22.0	10.8	9.5	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total	Do Not Know/ No Basis to Judge
28. How would you rate the overall quality of work done by your work unit?	N		50	64	28	5	4	151	NA
	%	76.2	33.4	42.8	17.6	3.4	2.8	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.	N		17	77	22	22	12	150	2
	%	63.2	10.8	52.4	15.5	13.9	7.4	100.0	

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INTERNATIONAL BOUNDARY AND WATER COMMISSION: U.S. AND MEXICO 2012 FEDERAL EMPLOYEE VIEWPOINT SURVEY RESULTS

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*30. Employees have a feeling of personal empowerment with respect to work processes.	N		8	55	39	23	21	146	6
	%	44.5	4.8	39.8	27.1	14.7	13.7	100.0	
31. Employees are recognized for providing high quality products and services.	N		10	44	43	27	26	150	1
	%	37.0	5.4	31.6	28.7	17.2	17.1	100.0	
*32. Creativity and innovation are rewarded.	N		5	40	38	36	28	147	4
	%	31.5	2.7	28.8	26.0	23.9	18.6	100.0	
*33. Pay raises depend on how well employees perform their jobs.	N		8	24	43	35	32	142	9
	%	22.6	5.0	17.6	31.4	24.4	21.6	100.0	
34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	N		13	60	51	11	13	148	4
	%	50.4	8.4	42.1	34.1	7.3	8.1	100.0	
*35. Employees are protected from health and safety hazards on the job.	N		22	87	23	13	6	151	1
	%	73.2	13.6	59.6	15.3	8.1	3.4	100.0	
*36. My organization has prepared employees for potential security threats.	N		20	71	25	26	8	150	0
	%	61.9	13.3	48.6	16.8	17.3	4.1	100.0	
37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	N		16	43	40	18	26	143	7
	%	43.4	11.1	32.3	27.3	11.5	17.8	100.0	
38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	N		17	60	33	15	22	147	4
	%	53.5	11.0	42.5	21.9	9.3	15.4	100.0	
39. My agency is successful at accomplishing its mission.	N		18	77	28	17	10	150	1
	%	64.4	11.8	52.7	19.1	10.2	6.2	100.0	
40. I recommend my organization as a good place to work.	N		27	57	27	22	19	152	NA
	%	56.4	17.9	38.5	18.4	13.1	12.0	100.0	
41. I believe the results of this survey will be used to make my agency a better place to work.	N		26	39	27	17	33	142	8
	%	47.8	19.0	28.8	18.3	11.1	22.8	100.0	
*42. My supervisor supports my need to balance work and other life issues.	N		40	70	27	4	11	152	0
	%	72.0	27.9	44.2	17.7	3.2	7.0	100.0	
43. My supervisor/team leader provides me with opportunities to demonstrate my leadership skills.	N		34	58	29	16	15	152	0
	%	61.5	23.3	38.2	18.1	10.6	9.8	100.0	
*44. Discussions with my supervisor/team leader about my performance are worthwhile.	N		26	50	38	18	20	152	0
	%	51.6	17.8	33.8	23.2	11.5	13.7	100.0	

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
45. My supervisor/team leader is committed to a workforce representative of all segments of society.	N		26	60	38	10	14	148	3
	%	57.4	16.4	41.0	26.8	6.6	9.3	100.0	
46. My supervisor/team leader provides me with constructive suggestions to improve my job performance.	N		28	55	29	21	17	150	0
	%	56.2	19.7	36.5	19.1	13.9	10.8	100.0	
*47. Supervisors/team leaders in my work unit support employee development.	N		30	63	29	14	16	152	0
	%	61.8	20.3	41.5	18.8	8.3	11.1	100.0	
48. My supervisor/team leader listens to what I have to say.	N		37	72	15	16	12	152	NA
	%	72.2	24.4	47.8	9.4	10.2	8.2	100.0	
49. My supervisor/team leader treats me with respect.	N		48	69	16	7	11	151	NA
	%	77.3	32.7	44.6	11.2	4.3	7.2	100.0	
50. In the last six months, my supervisor/team leader has talked with me about my performance.	N		31	81	18	12	9	151	NA
	%	73.8	19.3	54.5	12.7	7.7	5.7	100.0	
*51. I have trust and confidence in my supervisor.	N		39	53	27	12	19	150	NA
	%	62.3	26.2	36.1	16.6	7.8	13.3	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total	Do Not Know/ No Basis to Judge
*52. Overall, how good a job do you feel is being done by your immediate supervisor/team leader?	N		41	47	35	11	17	151	NA
	%	59.1	27.8	31.3	22.3	7.8	10.8	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.	N		13	43	36	32	27	151	1
	%	37.7	8.6	29.1	25.3	19.0	18.0	100.0	
54. My organization's leaders maintain high standards of honesty and integrity.	N		16	46	40	23	24	149	2
	%	42.6	10.6	32.0	26.3	15.7	15.3	100.0	
*55. Managers/supervisors/team leaders work well with employees of different backgrounds.	N		18	58	46	13	11	146	5
	%	52.6	11.2	41.4	32.5	8.1	6.9	100.0	
*56. Managers communicate the goals and priorities of the organization.	N		16	55	30	30	20	151	1
	%	48.1	10.7	37.4	20.1	19.0	12.7	100.0	
*57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.	N		15	51	43	23	14	146	6
	%	46.0	10.1	35.9	30.1	14.7	9.2	100.0	

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
58. Managers promote communication among different work units (for example, about projects, goals, needed resources).	N		15	46	31	26	31	149	3
	%	41.8	9.5	32.3	21.3	16.7	20.3	100.0	
59. Managers support collaboration across work units to accomplish work objectives.	N		14	50	30	28	27	149	1
	%	43.9	9.2	34.7	20.9	18.0	17.3	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total**	Do Not Know/ No Basis to Judge
60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor/team leader?	N		21	41	38	22	25	147	5
	%	42.6	15.9	26.7	26.9	13.8	16.7	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*61. I have a high level of respect for my organization's senior leaders.	N		22	45	35	24	24	150	0
	%	46.4	15.2	31.2	23.7	15.2	14.7	100.0	
62. Senior leaders demonstrate support for Work/Life programs.	N		21	45	44	20	15	145	6
	%	47.4	15.3	32.2	29.2	13.3	10.1	100.0	
		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total	Do Not Know/ No Basis to Judge
*63. How satisfied are you with your involvement in decisions that affect your work?	N		25	55	32	23	16	151	NA
	%	53.9	16.9	37.0	20.2	14.7	11.2	100.0	
*64. How satisfied are you with the information you receive from management on what's going on in your organization?	N		15	50	37	31	17	150	NA
	%	43.8	9.6	34.2	25.1	19.8	11.3	100.0	
*65. How satisfied are you with the recognition you receive for doing a good job?	N		12	50	30	34	23	149	NA
	%	42.8	7.2	35.6	19.0	22.1	16.2	100.0	
*66. How satisfied are you with the policies and practices of your senior leaders?	N		12	52	34	25	26	149	NA
	%	44.3	7.3	37.0	22.9	16.1	16.8	100.0	
*67. How satisfied are you with your opportunity to get a better job in your organization?	N		15	41	40	25	30	151	NA
	%	37.9	10.1	27.8	25.4	16.0	20.7	100.0	
*68. How satisfied are you with the training you receive for your present job?	N		15	57	35	29	13	149	NA
	%	49.6	9.3	40.3	24.1	17.8	8.5	100.0	

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		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total	Do Not Know/ No Basis to Judge
*69. Considering everything, how satisfied are you with your job?	N		31	69	22	14	14	150	NA
	%	67.5	21.7	45.8	14.4	8.3	9.8	100.0	
*70. Considering everything, how satisfied are you with your pay?	N		22	66	27	22	14	151	NA
	%	58.4	14.8	43.5	17.8	14.4	9.4	100.0	
71. Considering everything, how satisfied are you with your organization?	N		18	60	24	27	22	151	NA
	%	52.5	12.5	40.0	15.9	16.7	14.9	100.0	

72. Have you been notified that you are eligible to telework? Telework means working at a location other than your normal work site during your regular work hours (excludes travel).

	N	%
Yes	35	21.0
No	105	72.7
Not sure	9	6.3
Total	149	100.0

73. Please select the response below that BEST describes your current teleworking situation:

	N	%
I telework 3 or more days per week.	4	2.7
I telework 1 or 2 days per week.	4	2.9
I telework, but no more than 1 or 2 days per month.	2	1.5
I telework very infrequently, on an unscheduled or short-term basis.	6	4.1
I do not telework because I have to be physically present on the job (e.g., Law Enforcement Officers, Park Rangers, Security Personnel).	48	34.8
I do not telework because I have technical issues (e.g., connectivity, inadequate equipment) that prevent me from teleworking.	10	7.5
I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework.	43	29.4
I do not telework because I choose not to telework.	26	17.0
Total	143	100.0

INTERNATIONAL BOUNDARY AND WATER COMMISSION: U.S. AND MEXICO 2012 FEDERAL EMPLOYEE VIEWPOINT SURVEY RESULTS

74. Do you participate in the following Work/Life programs? Alternative Work Schedules (AWS)

	N	%
Yes	36	24.7
No	76	50.8
Not available to me	36	24.5
Total	148	100.0

75. Do you participate in the following Work/Life programs? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)

	N	%
Yes	31	19.6
No	106	70.7
Not available to me	13	9.7
Total	150	100.0

76. Do you participate in the following Work/Life programs? Employee Assistance Program (EAP)

	N	%
Yes	31	20.4
No	108	72.6
Not available to me	9	7.0
Total	148	100.0

77. Do you participate in the following Work/Life programs? Child Care Programs (for example, daycare, parenting classes, parenting support groups)

	N	%
Yes	2	1.5
No	105	69.4
Not available to me	44	29.1
Total	151	100.0

78. Do you participate in the following Work/Life programs? Elder Care Programs (for example, support groups, speakers)

	N	%
Yes	3	2.4
No	107	70.8
Not available to me	40	26.8
Total	150	100.0

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		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
79. How satisfied are you with the following Work/Life programs in your agency? Telework	N %	63.7	2 11.4	8 52.3	4 26.4	2 9.9	0 0.0	16 100.0	7
80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	N %	77.8	6 15.2	21 62.6	3 10.0	4 12.2	0 0.0	34 100.0	3
81. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	N %	69.3	7 20.5	16 48.7	5 20.3	2 6.1	1 4.4	31 100.0	1
82. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	N %	65.5	5 13.2	18 52.4	9 32.0	1 2.5	0 0.0	33 100.0	1
83. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	N %	100.0	1 36.7	1 63.3	0 0.0	0 0.0	0 0.0	2 100.0	0
84. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)	N %	73.7	1 17.4	2 56.3	1 26.3	0 0.0	0 0.0	4 100.0	0

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The work/life satisfaction results only include employees who indicated that they participated in the program.

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85. Where do you work?	N	%
Headquarters	60	40.0
Field	90	60.0
Total	150	100.0

*86. What is your supervisory status?	N	%
Non-Supervisor	99	66.0
Team Leader	17	11.3
Supervisor	16	10.7
Manager	15	10.0
Executive	3	2.0
Total	150	100.0

*87. Are you:	N	%
Male	110	74.8
Female	37	25.2
Total	147	100.0

*88. Are you Hispanic or Latino?	N	%
Yes	93	64.6
No	51	35.4
Total	144	100.0

*89. Please select the racial category or categories with which you most closely identify.	N	%
American Indian or Alaska Native	6	4.4
Asian	3	2.2
Black or African American	3	2.2
Native Hawaiian or Other Pacific Islander	1	0.7
White	119	86.9
Two or more races	5	3.6
Total	137	100.0

INTERNATIONAL BOUNDARY AND WATER COMMISSION: U.S. AND MEXICO 2012 FEDERAL EMPLOYEE VIEWPOINT SURVEY RESULTS

90. What is your age group?

	N	%
25 and under	1	0.7
26-29	5	3.5
30-39	21	14.8
40-49	42	29.6
50-59	56	39.4
60 or older	17	12.0
Total	142	100.0

91. What is your pay category/grade?

	N	%
Federal Wage System	38	25.7
GS 1-6	20	13.5
GS 7-12	52	35.1
GS 13-15	27	18.2
Senior Executive Service	0	0.0
Senior Level (SL) or Scientific or Professional (ST)	0	0.0
Other	11	7.4
Total	148	100.0

92. How long have you been with the Federal Government (excluding military service)?

	N	%
Less than 1 year	2	1.4
1 to 3 years	26	17.6
4 to 5 years	17	11.5
6 to 10 years	27	18.2
11 to 14 years	19	12.8
15 to 20 years	13	8.8
More than 20 years	44	29.7
Total	148	100.0

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93. How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

	N	%
Less than 1 year	4	2.7
1 to 3 years	38	25.5
4 to 5 years	24	16.1
6 to 10 years	25	16.8
11 to 20 years	35	23.5
More than 20 years	23	15.4
Total	149	100.0

94. Are you considering leaving your organization within the next year, and if so, why?

	N	%
No	98	64.9
Yes, to retire	7	4.6
Yes, to take another job within the Federal Government	34	22.5
Yes, to take another job outside the Federal Government	2	1.3
Yes, other	10	6.6
Total	151	100.0

95. I am planning to retire:

	N	%
Within one year	6	4.3
Between one and three years	12	8.5
Between three and five years	20	14.2
Five or more years	103	73.0
Total	141	100.0

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96. Self-Identify as:	N	%
Heterosexual or Straight	125	88.0
Gay, Lesbian, Bisexual, or Transgender	1	0.7
I prefer not to say	16	11.3
Total	142	100.0

97. Have you ever served on Active Duty in the US Armed Forces (Air Force, Army, Coast Guard, Marine Corps or Navy)?	N	%
Yes	48	32.4
No	100	67.6
Total	148	100.0

98. Are you an individual with a disability?	N	%
Yes	30	20.4
No	117	79.6
Total	147	100.0



United States
Office of Personnel Management
Planning and Policy Analysis

1900 E Street, NW
Washington, DC 20415

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