

**Rhonda E. Harris, P.E.**  
**Principal, PRO-OPS, Inc.**

Ms. Harris is Owner and President of the Dallas-area based Professional Operations, Inc. (PRO-OPS, Inc.), an operations consulting firm providing services since 1992 to both public and private purveyors in the environmental field, including water, wastewater, stormwater and solid waste facilities and programs. She has over 35 years experience in the environmental arena, including design, construction and operation of facilities, development and implementation of regulations, and financial and management consulting for a variety of projects. PRO-OPS, Inc. provides professionals on a contract basis to serve the needs of its clients, and provides ongoing licensing training to operations staff. She is a trainer for the Texas Small Public Water System Training Program for the Texas Commission on Environmental Quality and is a Sandia-Certified Instructor for RAM-W training for small and medium water systems.

She is a Past-President of the Water Environment Federation (WEF), which is a non-profit, professional/educational organization of approximately 35,000 volunteers in 91 countries. She has been active on several committees of the Federation, most notably the Public Education Committee and the Professional Development Committee, which both provide public outreach for careers in the water environment field. She has served on the AWWA Distribution & Plant Operations Committee, and has served as Chair of the AWWA Operator Involvement Committee. In addition, Ms. Harris is a member of the International Water Association, and the Environmental and Water Resource Institute of the American Society of Civil Engineers. In 2002, she was elected to membership in the International Water Academy, an organization which works toward resolutions to global water issues through the efforts of a group of 500 technical experts, prestigious or influential water professionals worldwide.